

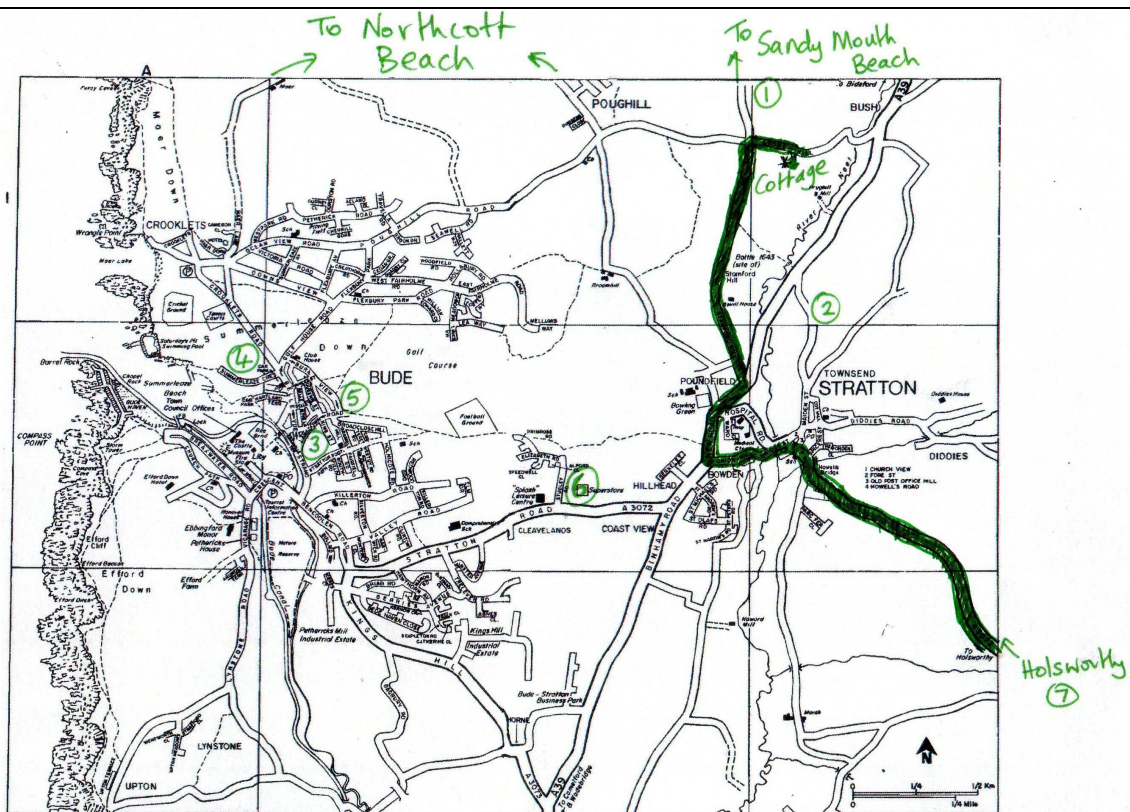
Bramblewood - Arrival Information

Key Arrangements: Please see email sent with these. *Please do not aim to arrive before 3pm*, as the changeover team will be cleaning and preparing the cottage for you. Please let Renee's changeover team know your expected arrival time at least two days in advance.

Directions: From the M5 and A303 to Exeter, take the A30 towards Okehampton. Continue on the A30 bypassing Okehampton and take the A386 signposted Holsworthy and Bude, continuing along to Stratton. At Stratton, avoid the junction of the A3072 and the A39 (poor visibility), by taking the route shown below up the one-way road hill marked 'unsuitable for heavy vehicles', then right onto the A39 towards Bideford. Take the second turning on the left into Stamford Hill, signposted 'Poughill and Coombe Valley'.

NB. After about ½ mile driving up Stamford Hill, you may notice a driveway marked 'Trevalgas Farm' where the entrance has two large black pillars. **You cannot reach the cottages from here.** Please continue driving and turn right at the crossroads, into 'Stone Hill'. The entrance to Trevalgas Farm Cottages will be found 100 yards or so, on the right. As you enter the site, drive past the large green Leisure Building (which houses the pool, games room and laundry), then turn right, in towards the centre of the complex – Bramblewood is the 4th (& last) cottage on the right after the Leisure Building.

Parking: The reserved parking space is on your left, by a small gate in the wall, alongside Dairy Cottage. (If you have **two vehicles**, please leave the second one in the general parking area adjacent to the Leisure Building: rather than park alongside the Bramblewood space: it blocks the turning circle for others). Please see separate diagram showing cottages & reserved parking spaces.



Local Shops:

1. Wooda Easter–Oct half term: Papers & groceries (EX23 8HJ)
- 2 All the P's locally grown veg, flowers & eggs (GPS coordinates 50.834545,-4.513617)
3. Lansdown Dairy (Deli & groceries & pre-arrival deliveries) (EX23 8BH)
4. Sainsburys (EX23 8ND) 5. Co-op (EX23 8AU) 6. Morrisons & Lidl (EX23 8UA/8BA)
7. Waitrose in Holsworthy (EX22 6AZ)

What's at the cottage?

Bramblewood is well equipped – with most things a family or party of 6 will need for a self-catering holiday.

- The kitchen is well equipped with a dishwasher, fridge-freezer, ceramic hob, electric oven with grill, microwave, toaster, food blender, kettle and torch (in case a light blows & trips the mains RCD fuse).
- There are enough plates, cutlery, glasses, cooking utensils, and pots/pans. There are also plastic tumblers for children's drinks; Tupperware containers for storing open food in the fridge or for packed lunches, and two vacuum flasks, and freezer pack for picnics on the beach.
- We provide salt and pepper, a J-cloth, washing up brush, scourer, washing up liquid, dishwasher tablets, tea towels, oven gloves, spare bin liners and light bulbs (stored under sink) and a kitchen roll. There are also kitchen and bathroom cleaners & toilet duck.
- There is a bag of electrical socket covers in a kitchen drawer – to use if you wish.
- Each bathroom has a toilet roll and liquid soap, and an electric shaver point. There's also a toddler step.
- There's an iron & ironing board, clotheshorse, pegs, vacuum cleaner, dustpan & brush, and broom.
- In the garden you'll find a rotary clothesline, barbecue, and garden furniture
- There are plenty of adult and children's books, board games and some DVD's.
- There is a wall mounted 43" TV, a DVD player, & radio/CD player.
- One bedroom has an alarm clock radio, & hairdryer. The floors are all laminate (bring slippers maybe?)
- The beds will be made up on arrival, with fresh laundry delivered on the middle Sat. of two-week stays.
- There is a hand and bath towel for each guest (but please bring own towels for children under 3 yrs old)
- On arrival you'll find a tea & coffee tray (plus milk in the fridge) & biscuits before you tackle the unpacking!

What else do I need to know?

- The on-site laundry has 3 automatic washing machines and 3 tumble-dryers. Prices for each wash or dry are shown, and an honesty box system is in use. You will need to supply your own detergent.
- The pool table in the games room needs 2 x 20p coins. There are table tennis bats and balls in the cottage.
- There is a red emergency phone in the Leisure building pool entrance area.
- Please be aware of a fenced off pond at the far end of the complex (down a sloping, drive).
- The fields to the left of Bramblewood, and around the cottages are privately owned by the Manor house, and not part of Trevalgas Cottages: therefore, please do not enter these. These boundaries are shown on the map

What should I bring?

- Beach/Swimming towels – please do not take our bathroom towels out of the cottage.
- Paper and coloured pencils for children
- For using the barbecue, you'll need charcoal, firelighters, & very importantly, **a box of matches.**
- When using the **cot(s)**, please remember to bring your own cot bedding (sheet/duvet etc)
- If your child needs it, please bring a **plastic sheet** to protect our top-quality mattresses. Thank you.

On leaving-

- **Keys** please lock back and front doors and post the key through the letter box in the door. All other sets of keys should be left on the dining table for the changeover staff to find.
- Please do not switch off the fridge-freezer.
- **If booking more than one cottage**, please do not move items between cottages, as the different changeover teams will not have time to search for missing items. Please note that you will be charged for any missing items **even if** they are subsequently located in another cottage.
- Please see the check-out tasks list & leave by 10am. Thank you. Have a safe and comfortable journey home.

Important Contact Number-

Renee is the key holder. Her telephone number has been emailed to you and is also in the cottage welcome folder. Please contact her, or me, if you experience any problems. We'd like to resolve any difficulties immediately if possible- please don't wait until the holiday is over. Her days off are Sunday and Monday.

Please note- Links to two online files of information that will be sent to you:

- A 'Welcome folder' with information about the cottage, site and local amenities, plus phone nos. This has the Fire Risk Assessment information - please ensure all guests understand what to do in event of a fire.
- An 'Appliance folder' with manufacturer's operating instructions for the equipment in the cottage.

Connecting to the Trevalgas Wi-Fi service

- We have recently brought in some extra fibre optic lines into the complex. We therefore hope, if you are returning to the site, that you will notice an improvement in connectivity and speeds. Please be aware that the bandwidth at Trevalgas is still shared with other cottages, so at peak times if someone is downloading large files, or gaming, then other users may notice a slowing of the system.
- The **network names and passwords** codes do change regularly and have therefore been provided in the “Arrival Details” email. Please do not share them with guests from other cottages, otherwise your network speed may be affected. Thanks.
- After a successful connection, you should be able to open your mailbox and/or internet browser. Your PC should hold these wireless connection settings during your stay.
- Neither we, the cottage owners, nor Renee can provide technical support. If you are having issues, please be aware that the Public Library in Bude has an internet service, (you can book a slot) and there is a BT Openzone Hotspot in the Bude Tourist Information Office (Crescent Car Park).

Useful links

- The Eden Project, nr St Austell – www.edenproject.com
- Bude Webcam - www.budewebcam.co.uk
- Bude TIC - www.visitbude.info/index.htm - with lots of information about things to see and do.
- Bude TIC – Events Diary, with ‘What’s On’ information www.visitbude.info/cgi-in/events/calendar.cgi

Trevalgas Cottages Map Showing location of Bramblewood and its reserved parking space

